



### **Cart Placement Guide**

- » Place cart at curb no later than **7am** on service day
- » Cart must be within **1-2 feet** of street or road
- » **4 feet away** from fences, mailboxes, cars, etc.

Dear City Resident:

We are pleased to announce the new, sanitary cart program. A similar insert was mailed with a recent City Utility billing. This new “cart” will replace your old garbage cans. The cart program is easy-to-use and provides customers with a more convenient, efficient, and sanitary way to collect and dispose of their garbage. It also greatly reduces litter, animal scavenging, odors and the spread of infectious disease.

**Please Note: For the first 6 months following delivery of your new cart, there are no restrictions on setting out one extra 32-gallon garbage can for overflow purposes.** Thereafter, any overflow cans must have a visible overflow sticker or you may order an extra cart. The carts Emmett Sanitation distributes specifically match the collection equipment and they cannot service or accept liability for damaging customer-owned carts of *any type*.

In some areas, due to routing or other uncontrollable factors, such as street or overhead clearance limitations, **you may be asked to place your cart in a new location** for weekly service so that it can be safely reached by the collection trucks. Your cooperation allows the system to operate properly and is greatly appreciated. The collection trucks have a mechanical or robotic claw designed to pick up and empty the cart. Please see the helpful “Cart Placement Guide” above on how to position your cart for weekly service.

### **Frequently Asked Questions**

#### **Where do I place my cart for pick up?**

You can place the cart curbside, or as close to the curb as possible by 7am on collection day. Placement shall be at least four feet from any obstruction: including vehicles, fences, mailboxes, trees, shrubs, utility poles and building overhangs (must have 14 feet minimum of overhead clearance). The cart must also be placed in a visible location where there is no risk to it being blocked by cars and trucks.

#### **Do you offer different cart sizes?**

Customers can choose from a 64- or 96-gallon option. You can change sizes one-time at no charge.

#### **Can I get more than one cart?**

For a small monthly fee, you may order an extra cart by calling Emmett Sanitation at 208-365-6103.

#### **What types of waste can I put in the cart?**

You can place all regular household and yard waste into the cart. Do not put hot ashes, coals, construction or demolition debris, rocks, dirt, used motor oil or other hazardous material in the cart.

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**What if I need to dispose of a large item that will not fit into the cart?**

If you have a large item that will not fit into the cart, please contact Emmett Sanitation. You can easily arrange disposal for mattresses, furniture, appliances, etc. by calling 208-365-6103.

**How do I dispose of my old garbage cans?**

Customers should clearly mark the old cans *or* contact Emmett Sanitation to arrange removal at no charge. Some households may find it helpful to retain an old can to be used with the overflow sticker program.

**Will you pick up anything that is placed outside the cart?**

For the first 6 months only, you may set out one extra 32-gallon can *without* an overflow sticker. Thereafter, Overflow Stickers are required to be used under the new program. Overflow trash must be placed in a 32-gallon garbage can, bagged first. One sticker per can.

Guidelines on Using Stickers:

- Overflow Stickers will work on 32-gallon cans only; bags of trash set out at the curb will not be collected.
- Each sticker allows for a single use and will be removed at the time of pick-up.
- Overflow stickers never expire so you can use them year to year.

**How much do the overflow stickers cost and where do I get them?**

Each year, households will receive five FREE Overflow Stickers with a Utility Billing at no charge. *The Stickers will arrive in the mail over the next several months.* You may order additional stickers by calling Emmett Sanitation. One sheet of five stickers costs \$7.00.

Emmett Sanitation 2020 Holiday Schedule 208-365-6103	
January	New Year's Day 1/1/20 <b>CLOSED</b> ( <i>Services Wednesday – Friday will be one day behind</i> ), Human Rights Day 1/20/20 <b>CLOSED</b> ( <i>Services Monday – Friday will be one day behind</i> )
February	Presidents Day 2/17/20 <b>CLOSED</b> ( <i>Services Monday – Friday will be one day behind</i> )
May	Memorial Day 5/25/20 <b>CLOSED</b> ( <i>Services Monday – Friday will be one day behind</i> )
July	Independence Day 7/4/20 <b>NO DELAY, ALL ROUTES ARE ON SCHEDULE FRI, 7/3/20</b>
September	Labor Day 9/7/20 <b>CLOSED</b> ( <i>Services Monday – Friday will be one day behind</i> )
October	Columbus Day 10/12/20 <b>CLOSED</b> ( <i>Services Monday – Friday will be one day behind</i> )
November	Veteran's Day 11/11/20 <b>CLOSED</b> ( <i>Services Wednesday – Friday will be one day behind</i> ), Thanksgiving Day 11/26/20 <b>CLOSED</b> ( <i>Services Thursday &amp; Friday will be one day behind</i> )
December	Christmas Day 12/25/20 <b>CLOSED</b> ( <i>Friday Services will be one day behind</i> )

**SPECIAL REMINDER:**

**Help us control odor, litter and the spread of COVID-19 in our community.**

**“Remember to bag your trash before placing inside the cart and wash your hands.”**