



Cart Placement Guide

- » Place cart at curb no later than **6am** on service day
- » Cart must be within **1-2 feet** of street or road
- » **4 feet away** from fences, mailboxes, cars, etc.

Dear Valued Customer:

Please retain this information including the 2020 calendar for reference. As a local provider, we appreciate your business very much. Included are some helpful tips to allow you to get the most from your weekly trash service. The automated cart program is easy to use and provides customers with a convenient, sanitary and efficient way to dispose of weekly garbage. It also greatly reduces litter, animal scavenging and odors.

In some areas, due to routing or other uncontrollable factors, such as street or overhead clearance limitations, **you may be asked to place your cart in a new location** for weekly service so that it can be safely reached by the collection trucks. Your cooperation allows the system to operate properly and is greatly appreciated. The collection trucks have a mechanical or robotic claw designed to pick up and empty the cart. Please see the helpful "Cart Placement Guide" above on how to position your cart for weekly service.

Please Note: Overflow cans must be no larger than 32-gallons and have a visible overflow sticker issued by Emmett Sanitation or you may order an extra automated cart. Overflow stickers and extra carts may easily be ordered by calling our office at 208-365-6103. The carts Emmett Sanitation distributes specifically match the collection equipment and we cannot service or accept liability for damaging customer-owned carts of any type.

Emmett Sanitation 2020 Holiday Schedule 208-365-6103	
January	New Year's Day 1/1/20 CLOSED (<i>Services Wednesday – Friday will be one day behind</i>), Human Rights Day 1/20/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
February	Presidents Day 2/17/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
May	Memorial Day 5/25/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
July	Independence Day 7/4/20 NO DELAY, ALL ROUTES ARE ON SCHEDULE FRI, 7/3/20
September	Labor Day 9/7/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
October	Columbus Day 10/12/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
November	Veteran's Day 11/11/20 CLOSED (<i>Services Wednesday – Friday will be one day behind</i>), Thanksgiving Day 11/26/20 CLOSED (<i>Services Thursday & Friday will be one day behind</i>)
December	Christmas Day 12/25/20 CLOSED (<i>Friday Services will be one day behind</i>)

"To help control odor and reduce litter - remember to bag your trash before placing inside the cart."

Frequently Asked Questions

Where do I place my cart for pick up?

Place the cart curbside or within 1-2 feet of the nearest major street or road no later than 6am on collection day. Placement shall be at least four feet from any obstruction: including vehicles, fences, mailboxes, trees, shrubs, utility poles and building overhangs (must have 14 feet minimum of overhead clearance). The cart must also be placed in a visible location where there is no risk to it being blocked by cars and trucks.

Can I get more than one cart?

For a small monthly fee, you may order an extra cart by calling Emmett Sanitation at 208-365-6103.

What types of waste can I put in the cart?

Our cart service is intended to accommodate waste from your kitchen, bathroom, living room, or office. This does not include construction or demolition waste. Do not place fireplace ashes, hazardous chemicals, medical waste, tires, paints, dirt, brick or construction/demolition material in your garbage cart. Bag your trash first, before placing it in the roll cart. This practice will allow your cart to be emptied completely each service, with a minimum of litter or spillage. Max weight limit is 100 pounds per week.

What if I need to dispose of a large item that will not fit into the cart?

If you have a large item that will not fit into the cart, please contact Emmett Sanitation. You can easily arrange disposal for mattresses, furniture, appliances, etc. by calling 208-365-6103.

Will you pick up anything that is placed outside the cart?

Overflow Stickers are required to be used under the automated cart program. Overflow trash must be placed in a 32-gallon garbage can, bagged first. One sticker per can.

Guidelines:

- Overflow Stickers will work on 32-gallon cans only; bags of trash set out at the curb will not be collected.
- Each sticker allows for a single use and will be removed at the time of pick-up.
- Overflow stickers never expire so you can use them year to year.

How much do the overflow stickers cost and where do I get them?

You may order additional stickers by calling Emmett Sanitation. One sheet of five stickers costs \$7.00.

How does winter weather affect my services?

Severe winter weather can disrupt waste hauling services all over Southwestern Idaho. The rural nature of our road system can pose unique challenges for refuse trucks. Winter in Idaho presents snow, rain, ice and slushy conditions - which can limit our ability to access certain areas without risk to our employees, the general public and our equipment. Route delay precautions are sometimes necessary, so that we may operate safely, avoid costly tow expenses, and focus on serving the majority of customers using road or curb- side services.

What do I need to do each week to receive service during the winter months?

Your cart must be within two feet of pavement AND accessible or you may not receive service. Shovel or remove snow/ice around your container before your collection day. Route operators are not allowed to exit the truck cab to move containers in snowy or icy conditions. To ensure reliable service in bad weather, please be mindful of site maintenance. It helps us be consistent for you.