



Dear Valued Customer,

Our number one value at Emmett Sanitation is the safety of our employees, our customers, and the communities we serve. We are closely monitoring the current situation and are following guidance from the CDC, WHO, and our state and local public health officials. We recognize that the Coronavirus (COVID-19) outbreak has tremendous unknowns and is impacting businesses and our communities on a number of different levels.

While we always recommend that garbage be securely bagged to ensure efficient service and to help keep your immediate neighborhood clean and free of debris; during this crisis this is of utmost importance. Bagging loose garbage helps ensure items do not litter the surrounding area when Emmett Sanitation is servicing your cart or container, but more importantly, it will limit exposure to our employees.

Effective immediately, we are requesting that ALL garbage inside your residential or commercial container be fully contained in properly sealed bags. Employees will no longer be able to take any waste outside of your brown cart or 32-gallon container. This is a precaution during the COVID-19 crisis and we ask for your assistance to help keep our employees and community members safe. If you have any questions regarding service, please email our office at service@idwaste.com or call 208-365-6103 to speak with a customer service representative. Please keep in mind that hold times may be longer than normal during this time.

We sincerely appreciate your understanding and cooperation and will continue to provide the best service possible during these trying times.

Sincerely,



208-365-6103

"Tie A Knot *Before* Tossing It In The Cart!"