



Cart Placement Guide

- » Place cart at curb no later than **6am** on service day
- » Cart must be within **1-2 feet** of street or road
- » **4 feet away** from fences, mailboxes, cars, etc.

Dear Valued Customer:

Please retain this information including the 2021 calendar for reference. As a local provider, we appreciate your business very much. Included are some helpful tips to allow you to get the most from your weekly trash service. The automated cart program is easy to use and provides customers with a convenient, sanitary and efficient way to dispose of weekly trash. It also greatly reduces litter, animal scavenging and odors.

In some areas, due to routing or other uncontrollable factors, such as street or overhead clearance limitations, **you may be asked to place your cart in a new location for weekly service** so that it can be safely reached by the collection trucks. Your cooperation allows the system to operate properly and is greatly appreciated. The collection trucks have a mechanical or robotic claw designed to pick up and empty the cart. Please see the helpful “Cart Placement Guide” above on how to position your cart for weekly service.

Emmett Sanitation 2021 Holiday Schedule 208-365-6103	
January	New Year's Day 1/1/21 CLOSED (<i>Friday Services will be one day behind</i>), MLK Day 1/18/21 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
February	Presidents Day 2/15/21 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
May	Memorial Day 5/31/21 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
July	Independence Day 7/4/21 (<i>Services Monday – Friday will be one day behind</i>)
September	Labor Day 9/6/21 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
October	Columbus Day 10/11/21 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
November	Veteran's Day 11/11/21 CLOSED (<i>Services Thursday & Friday will be one day behind</i>), Thanksgiving Day 11/25/21 CLOSED (<i>Services Thursday & Friday will be one day behind</i>)
December	Christmas Day 12/25/21 NO DELAY, ALL ROUTES ARE ON SCHEDULE FRI, 12/24/21

SPECIAL REMINDER:

Help us control odor, litter and the spread of COVID-19 in our community.

“Remember to BAG your trash before placing inside the cart and WASH your hands.”

Frequently Asked Questions

Where do I place my cart for weekly service?

Place the cart curbside or within 1-2 feet of the nearest major street or road no later than 6am on collection day. Placement shall be at least four feet from any obstruction: including vehicles, fences, mailboxes, trees, shrubs, utility poles and building overhangs (must have 14 feet minimum of overhead clearance). The cart must also be placed in a visible location where there is no risk to it being blocked by cars and trucks.

Can I get more than one cart?

For a small monthly fee, you may order an extra cart by calling Emmett Sanitation at 208-365-6103.

What types of waste can I dispose of in the cart?

The sanitary cart service is intended to accommodate waste from your kitchen, bathroom, living room, or office. Bag your trash first, before placing it in the roll cart. This practice will allow your cart to be emptied completely each service, with a minimum of litter or spillage. Max weight limit is 100 pounds per week.

What is not allowed in the cart?

This service does not include construction or demolition waste. Do not place fireplace ashes, hazardous chemicals, medical waste, tires, paints, dirt, brick, rock, or used motor oil in your cart. Visit www.idwaste.com for a more complete list of materials we do not accept.

What if I need to dispose of a large item that will not fit into the cart?

If you have a large item that will not fit into the cart, please contact Emmett Sanitation. You can easily arrange disposal for mattresses, furniture, appliances, etc. by calling 208-365-6103.

Will you pick up anything that is placed outside the cart?

Overflow service is available by calling 208-365-6103. Overflow trash must be placed in a 32-gallon garbage can, bagged first.

Basic Guidelines:

- Call our office to approve overflow charges at least one day before your service day.
- Completely fill your brown cart prior to setting out overflow cans.
- Extra bags of trash must be placed in 32-gallon cans only; leave four feet of space between your brown cart and the overflow can.

How much do you charge for overflow service?

Our base charge is \$4.00 per 32 gallon can, per instance. This typically covers 3-4 extra bags of trash.

How does winter weather affect my services?

Southwestern Idaho winters can include a mix of ice, snow, rain and other slushy conditions. Unstable road conditions can limit our ability to reach certain areas of the County. Under severe weather conditions, interrupting or delaying routes may be necessary - so that we may operate safely, avoid costly tow expenses, and focus on serving the majority of customers using road or curb-side services.

What do I need to do each week to receive service during the winter months?

Shovel or remove snow/ice around your container before your collection day. To avoid unnecessary disruptions, cart must be within two feet of pavement AND accessible to the mechanical claw. Route operators are not allowed to exit the truck cab to move containers in snowy or icy conditions. To ensure reliable service in bad weather, please be mindful of site maintenance. It helps us be consistent for you.